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## Abstract Of The Disclosure

A method and system of identifying and spotting segments containing key information in voice messages. The method can be used to spot a key segment such as a name segment in a voice message by detecting and verifying the presence of a phrase such as "My name is ..." or "This is ...". Once the key segment of interest has been spotted, the method provides the user with only the pertinent information (e.g., the name of the caller), which is contained in the key segment. This allows a user retrieving a message to hear just a desired section or sections of a message without listening to the rest of the message.